

UCSF PRETERM BIRTH INITIATIVE COLLABORATORY

**Quality of maternal and neonatal care:
Engaging parents, families, and communities to create care that matters**

May 26, 2016 8-9:30am | Breakfast served at 7:30am

UCSF Mission Bay Campus | Mission Hall 1400

550 16th Street, San Francisco, CA 94158

Join us as we discuss the person-centered dimensions of quality—best understood from the experiences and perspectives of the care recipients. The discussion will include:

- Maltreatment of women during childbirth and issues of equity
- Community approaches to better understand and improve birthing experiences
- Conceptualization of safety by parents of premature infants
- Methods to measure and improve person-centered quality of care

Panelists

May Sudhinaraset PhD, is an Assistant Professor in the Department of Epidemiology and Biostatistics and an affiliate of Global Health Sciences at UCSF. Her research focuses on reproductive health equity of marginalized populations, including young women, migrants, and slum-dwellers. She conducts mixed-methods studies on the social and cultural context of women's health, quality improvement efforts in reproductive health care, and social policies related to immigrants' health both domestically and internationally. She is currently leading efforts on person-centered care during childbirth, family planning, and abortion care in India and Kenya.

Helen Arega, MS, is the Project Coordinator for the Community Doula Project (CDP: formerly East Bay Community Birth Support Project). CDP is a partnership between Black Women Birthing Justice—a collective of African-American, African, Caribbean and multiracial women who are committed to transforming the birthing experiences for Black women—and UCSF. CDP aims to train low-income women of color and previously incarcerated women to become professional doulas in the community. Helen is also an executive board member of Black Women Birthing Justice, a doula, and community trainer.

Audrey Lyndon, PhD, RN, FAAN, is an Associate Professor at the UCSF School of Nursing in the Department of Family Health Care Nursing. Her research program centers on patient safety and quality in maternity care with a focus on communication breakdowns and analysis of barriers and facilitators to implementation of evidence-based quality interventions. She is a volunteer leader for the California section of the Association of Women's Health, Obstetric, and Neonatal Nursing, and serves on the Executive Committee of the California Maternal Quality Care Collaborative.

Ioulia Kachirskaia, PhD, is a Principal Consultant with the Center for Health System Performance at the Care Management Institute and is co-leading the CoDesign effort at Kaiser Permanente. Ioulia has extensive expertise in training and coaching others in human-centered design, CoDesign, and video ethnography and applying these approaches to tackling opportunities in care delivery, strategy, and beyond. She has developed programs and toolkits that bring these skills to professionals at Kaiser Permanente, safety net hospitals and clinics, and academia.

This meeting is open to everyone!

Please RSVP to pretermbirth@ucsf.edu

If you are unable to join in person, please email us for instructions to access remotely.